

METROPOLITAN POLICE CASE STUDY

MANAGED SERVICE

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The Metropolitan Police is the territorial police force responsible for law enforcement in Greater London, and its 8.6 million residents. In line with its strategic 2020 vision the Met engaged Keysource to support the evaluation, design and delivery for a number of IT and technical requirements.

Working as the Metropolitan Police Services technology partner, Keysource was engaged to manage two critical data centres as part of their strategic transformation programme.

These highly secure, available and scalable data centres house critical IT systems supporting services such as emergency service communications which handle an average of 6,000 emergency 999 and 15,000 nonemergency calls every day.



KEYSOURCE

KEY HIGHLIGHTS

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A key aspect of the service is collaboration within the multisupplier ecosystem, to deliver end-to-end services.

Under the SIAM framework Keysource delivered:

- A full Data Centre Management Service (DCMS).
- Facilities Management including asset and capacity management, efficiency, certification and compliance.
- Physical security management including access to site, data hall and racks.
- Operational services including M&E testing and maintenance scheduling, IT smart hands service, IT decommissioning and commissioning services.

QUOTE

“We have proven success in delivering DCIM, industry leading bespoke toolsets and solution architecture that is fully scalable. We also understand that communication and collaboration are the key to multisupplier operations like these and we are committed to delivering continuous improvement, vital savings and innovation to our client.”

Mike West, Chairman, Keysource